

THE LEATHER SATCHEL CO



My accountants recommended Lucy to me, suggesting she could help me get my books ready to pass over to them, and straight away she stood out because she had a fresh and business-oriented approach. She has worked for me for several years now.

Lucy's shining qualities are her attention to detail and passion for getting every aspect right. She's not happy letting issues go and strives to get things correct, in her own time if necessary, for her peace of mind. Her common sense approach, willingness to learn new techniques and her real-world, practical experience means that I have never had a better bookkeeper.

There was a particular incident just as Lucy had started working for me where I had spent hours and hours (possibly even days on and off) trying to find out why I couldn't make a vital client account balance. Lucy got to the bottom of the issue in a blink of an eye, and the whole balancing and payment error was finally resolved in a snap.

I am reluctant to recommend Lucy, simply because I want her to continue offering our business support, but I strongly do so as I have yet to find a better bookkeeper.

Keith Hanshaw
Managing Director
The Leather Satchel Co.